



BC FAMILY HEARING
RESOURCE SOCIETY



Brightfutures
for Children

ANNUAL REPORT 2023

April 1, 2022 – March 31, 2023

A Celebration of our 40th Anniversary





Top row from left to right: **Rick Moore**, Past President; **Ken Mulligan**, Director;
Dr. Charles Laszlo, President; **Alia Kallo**, Director;
Joan Popovich, Director; **Rosalind Ho**, Director



Bottom row from left to right: **Dr. Paola Colozzo**, Director;
Doug Klassen, Director; **Bree Sproule**, Director;
Dr. Graham Bryce, Vice President; **Agatha Cluff**, Treasurer;
Ruzzelle Gasmen, Director



BOARD OF DIRECTORS

MESSAGE FROM THE PRESIDENT



Dear friends,

Presenting the Annual Report to our members, families and friends is both a pleasure and a challenge. It is a pleasure because it is an opportunity to talk about the good things that happened. It is also a challenge because there are others who work directly with our children and should and could tell the story much better than I.

And we have many stories to tell, both past and the present. Stories were the highlights of our 40th Anniversary Celebration last September. The gathering involved founders, old and new staff, parents and even some of our babies who are now adults! Founders, who 40 years ago had the idea of approaching early intervention for deaf and hard of hearing children by involving the family to provide a healthy and supportive environment. Staff, some of whom served for decades, and gave the children their best and their love. Families who came to

us frightened for the future of their children and saw them blossom and succeed in life. And of course, our graduates, the children. It was an occasion of stories of struggle and success, hard work and joy.

This is the story that we continue today. We are happy to report that we are in good shape. With the first full year of a new contract from the Ministry of Children and Family Development, we were able to stabilize our funding, to continue to strengthen our services and to reward our staff for outstanding flexibility and selfless performance during the years of COVID.

We also have new stories to add. To provide equitable services to every young child with hearing loss or deafness our need for specialized staff grows relentlessly. This created motivation to become actively involved in providing training to community professionals. Such training is tailored to communities and an exciting addition to our activities that will help not only our organization but others as well.

This report provides details of the work of our service delivery centres in Surrey, Vancouver, Victoria and Kelowna. Bringing services closer to our families makes it easier to all. We are continuing work on bringing services to children and families in Indigenous communities. With guidance from Indigenous leaders our staff now learns about culturally-appropriate ways to interact with Indigenous families and to deliver services to them. We are committed to ensure that no deaf or hard of hearing child will be left without such services.

Every year we have to say goodbye to some of our staff due to retirement or changing life demands. This year has been no exception, and we have lost some long-serving members who performed with great distinction. Our thanks are due to them for their contribution to our success. We also welcome new people who joined us this past year and hope that they find both personal and professional success in our community.

I close with thanks to all of you who have been part of the work of BCFHRS. You have contributed to our work, and you are part of our success. This success is measured in terms of the children who leave our program with good communication skills, ability to learn and with tools to cope with the demands of growing up.

Charles A. Laszlo, CM, OBC, Ph.D., P.Eng., (retired)
President

Dear families, community partners and stakeholders,

It is my pleasure to present to you the annual report for the 2022 – 2023 fiscal year. Our organization had a strong financial position as we completed the first year of a multiyear contract with the Ministry of Children and Family Development (MCFD) to provide Early Intervention Deaf and Hard of Hearing services across the province of British Columbia (BC).

In our endeavor to preserve quality and efficiency of services that is also expected by our families and stakeholders, we went through a rigorous accreditation process that was conducted by Commission on Accreditation Rehabilitation Facilities (CARF), a North American accreditation body and were awarded a three-year accreditation.

With easing of the pandemic measures, our team moved into a hybrid model for service delivery wherein, children and families received a combination of in-person and online services. We provided services to 510 clients and our staff travelled to 35 communities across BC and the Yukon. We have strengthened our collaboration with our community partners to establish a strong foundation in ensuring culturally sensitive services are provided to our families. In its second year of operation, our unique English and American Sign Language - bilingual daycare saw many children from the local community and Deaf and Hard of Hearing children experience a language rich environment in two languages.

Looking forward, we're optimistic about the future and are excited about the opportunities that lie ahead. We have identified areas of improvement and have set new targets for the coming year. With our team's commitment and dedication, we are confident we will achieve them.

I would like to take this opportunity to thank the Ministry of Children and Family Development, the Provincial Health Services Association – BC Early Hearing Program, the many corporations and donors for their financial commitment to provide on-going early intervention services for Deaf and Hard of Hearing children and families. I'm grateful to our Board of Directors for their unwavering support and guidance and to our hard-working team for their passion to continue working towards achieving our goals.

Sincerely,

Noreen R. Simmons, Ph.D., RSLP
Executive Director



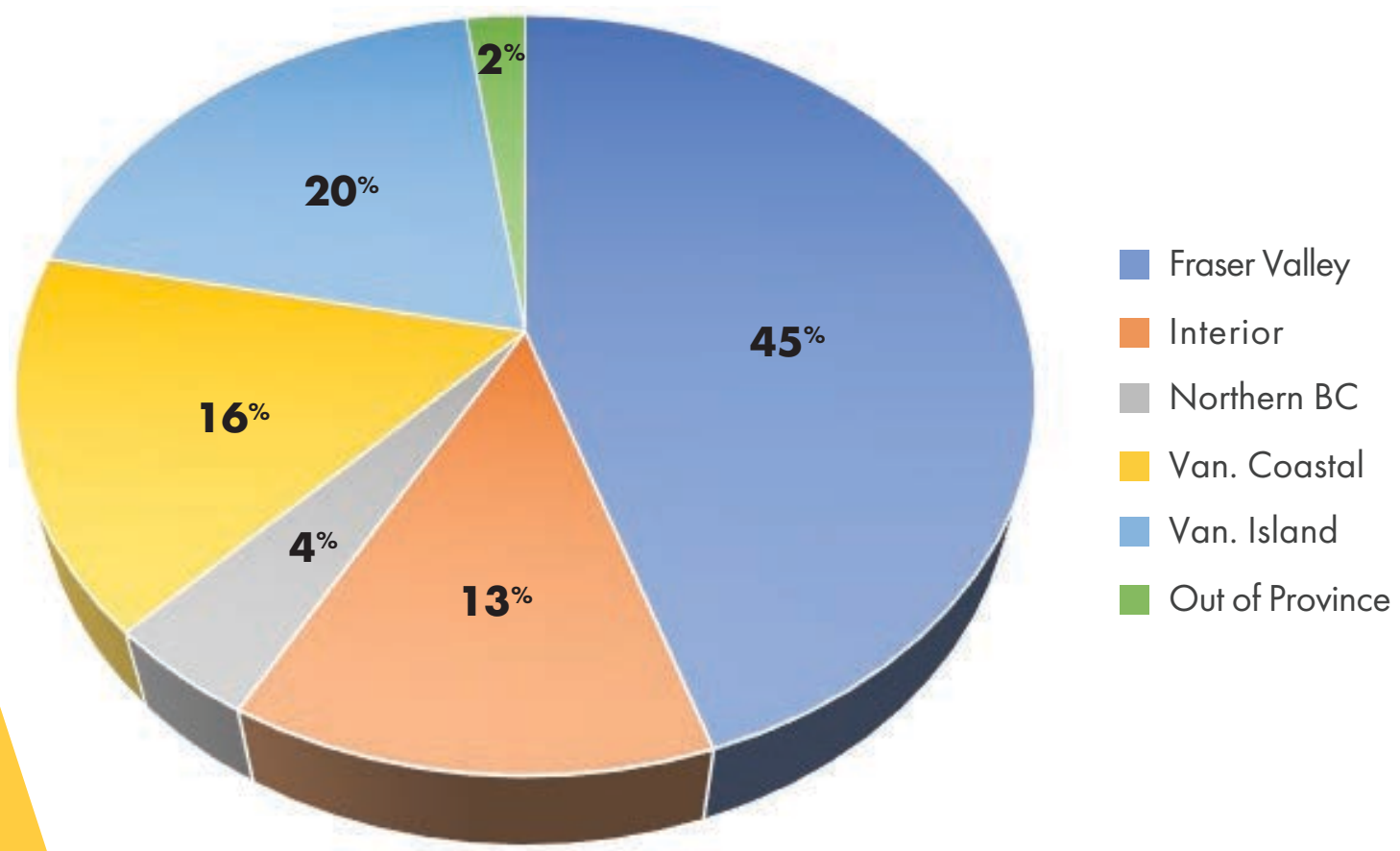
MESSAGE FROM THE EXECUTIVE DIRECTOR

BC FAMILY HEARING

Deaf and Hard of Hearing Clients

APRIL 1, 2022 - MARCH 31, 2023

501
TOTAL CLIENTS



PROVINCIAL CLIENTS	
Fraser Valley	225
Interior	66
Northern BC	21
Vancouver Coastal	80
Vancouver Island	98
TOTAL	490

OUT OF PROVINCE CLIENTS	
Whitehorse (Yukon)	11
TOTAL	11

GRAND TOTAL	501
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26,345
TOTAL
CLIENT HOURS

136
NEW REFERRALS

5057
TOTAL SESSIONS

3933
INTERVENTION SESSIONS
[1749 ONLINE; 2184 IN-PERSON]

1124
SIGN LANGUAGE SESSIONS
[1030 ONLINE; 94 IN-PERSON]



SESLP
SURREY EARLY SPEECH
AND LANGUAGE
PROGRAM

710 TOTAL CLIENTS

3311 TOTAL CLIENT HOURS

216 NEW REFERRALS

740 TOTAL SESSIONS
[344 ONLINE; 396 IN-PERSON]



OUR 2022-2023 DONORS

Gold Star Donors (\$25,000+)

Caldor Foundation

Silver Star Donors (\$10,000 - \$24,999)

Elks & Royal Purple Fund for Children

Bronze Star Donors (\$500 - \$9,999)

Individuals:

Karen Armitage
Alexandria Bishop
Beebe Cline
Elizabeth Firer-Gillespie
Mason Kinna
Joseph & Carla La Leggia
Carla MacAulay
Lisa Moody
Helene Morneau
Ken Mulligan
Anita Park
Sara Searle
Patrick van Holderbeke

Corporate/Other:

A.C.T./UCT Kelowna West Council #1003
Adera Foundation Society
Arbour Memorial Services (on behalf of White Rock Elks #431)
Benevity Giving Platform
Burnaby Elks Lodge #497
Canadian Royal Purple Port Coquitlam Lodge #10
Canadian Royal Purple Prince George Lodge #48
Chilliwack Elks Lodge #48
Cloverdale Elks Lodge #335
Keremeos Royal Purple Lodge #83
Langley Elks Lodge #259
North Kamloops Royal Purple Lodge #277
Properties Plus Ltd.
Provincial Employees Community Services Fund
REconnect Foundation
Salmon Arm Elks Lodge #455
Salmon Arm Royal Purple Lodge #279
Vancouver City Savings Credit Union
Westside Elks Lodge #592
White Rock Elks Lodge #431
Williams Lake Royal Purple Lodge #126

And our many generous Bright Star Donors (\$1 - \$499)

Ongoing Monthly Donors

Lisa Cable
Robert & Fern Dunlop
Sally Hurst
Kiku Iwamoto
Teresa Kazemir
Rick Moore
Monique Preer

Donations marking Life Events

In Memory of Kate Bishop
In Honor of Kinsley Kinna
In Memory of Marilyn McGregor
In Honor of Pitt Meadows Plumbing (Family Member)

In-Kind Donors

Cindy Adams
BC Lions
Chateau Victoria Hotel and Suites
Sandman Suites Surrey-Guildford
Vancouver Canucks

We operate in partnership with:

- MCFD – Ministry of Children & Family Development, Government of BC
 - BC Early Hearing Program – Provincial Health Services Authority
- We acknowledge the financial assistance of the Province of British Columbia.*

Thank you to our founders and long-time supporters:

Elks & Canadian Royal Purple lodges, both in BC and across Canada

THANK YOU!

FINANCIAL STATEMENTS

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

To the Board of Directors of B.C. Family Hearing Resource Society - March 31, 2023

Qualified Opinion

The summary financial statements, which comprise the summary statement of financial position as at March 31, 2023, the summary statement of operations and changes in net assets and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of B.C. Family Hearing Resource Society for the year ended March 31, 2023. We expressed a qualified audited opinion on those financial statements in our report dated June 7, 2023.

In our opinion, except for the effect of any adjustments that we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of the donations referred to in the preceding paragraph, the summary financial statements derived from the audited financial statements of BC Family Hearing Resource Society for the year ended March 31, 2023 are a fair summary of those financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of BC Family Hearing Resource Society.

Basis for Qualified Opinion

In common with many not-for-profit organizations, the Society derives revenue from fundraising activities the completeness of which is not susceptible to satisfactory audit verification. Accordingly, verification of these revenues was limited to the amounts recorded in the records of the Society. Therefore, we were not able to determine whether any adjustments might be necessary to fundraising revenue, excess of revenues over expenses, and cash flows from operations for the years ended March 31, 2023 and March 31, 2022, current assets as at March 31, 2023 and March 31, 2022, and net assets as at April 1 and March 31 for both the 2023 and 2022 years. Our audit opinion on the financial statements for the year ended March 31, 2023 was modified accordingly because of the possible effects of this limitation in scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with Canadian accounting standards for not-for-profit organizations

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, Engagements to Report on Summary Financial Statements.

Langley, British Columbia
June 7, 2023

D'Bladie Moody

Chartered Professional Accountants

SUMMARIZED FINANCIAL STATEMENTS
MARCH 31, 2023

	BCFHRC FUND		SESLP FUND		Apr. 1, 2022 - Mar. 31, 2023	Apr. 1, 2021 - Mar. 31, 2022
ASSETS						
Current assets	\$	2,418,166	\$	17,699	\$ 2,436,135	\$ 1,851,430
Capital assets		1,480,668		648	1,481,316	1,542,512
	\$	3,898,834	\$	18,617	\$ 3,917,451	\$ 3,393,942
LIABILITIES AND NET ASSETS						
Current liabilities	\$	54,997	\$	2,106	\$ 57,103	\$ 57,373
Deferred contributions		161,290		-	161,290	195,622
		216,287		2,106	218,393	252,995
Net assets		3,682,547		16,511	3,699,058	3,140,947
	\$	3,898,834	\$	18,617	\$ 3,917,451	\$ 3,393,942
RESULTS OF OPERATIONS AND CHANGES IN NET ASSETS						
Total revenues	\$	5,094,059	\$	378,579	\$ 5,472,638	\$ 4,850,232
Total expenditures		4,521,731		392,796	4,914,527	4,027,292
Excess of revenues over expenditures		572,328		(14,217)	558,111	822,940
Net assets, beginning of year		3,110,219		30,728	3,140,947	2,318,007
Net assets, end of year	\$	3,682,547	\$	16,511	\$ 3,699,058	\$ 3,140,947
CASH FLOWS						
Cash from operations	\$	569,948	\$	(13,932)	\$ 556,016	\$ 1,060,185
Cash used in investing activities		(79,716)		13,932	(65,784)	(971,527)
Increase (decrease) in cash	\$	490,232	\$	-	\$ 490,232	\$ (88,658)



SURREY CENTRE

15220-92nd Avenue
Surrey, BC V3R 2T8
(604) 584-2827
(604) 584-2800 (Fax)
1-877-584-2827 (Toll Free)
e-mail: info@bcfamilyhearing.com

VANCOUVER CENTRE

#262-3665 Kingsway
Vancouver, BC V5R 5W2
(604) 428-7949
(604) 428-7950 (Fax)
1-877-584-2827 (Toll Free)
e-mail: info@bcfamilyhearing.com

VICTORIA CENTRE

#330-702 Fort Street
Victoria, BC V8W 1H2
1-(778) 265-8909
1-(778) 265-8908 (Fax)
1-877-584-2827 (Toll Free)
e-mail: vicinfo@bcfamilyhearing.com

SURREY EARLY SPEECH & LANGUAGE PROGRAM

#205-10330 152nd Street
Surrey, BC V3R 4G8
(604) 498-1833
(604) 498-0085 (Fax)
e-mail: info@seslp.org
web: www.seslp.org

www.bcfamilyhearing.com

Charitable Registration No. 13300-0182-RR0001